

International Lost & Found Services



Terms and Conditions of carriage (as of January 2019)

1. With the return of this document the customer enters into a contract with BBS-Baumann Business Services (here after referred to as "**BBS**").

To fulfil this contract BBS will, at their own expense, enter into a contract of carriage with a reputable shipping company. The general terms and conditions of this shipping company, which can be viewed under AGB, form part of the contract between the customer and BBS. By returning this form the customer confirms to have read the general terms and conditions of the shipping company on www.LAF.Hamburg and acknowledges their validity in respect to BBS. If the shipping company is named in these terms and conditions, it is as if BBS was named in them instead.

2. Apart from that, the General German Haulage Conditions (ADSp) apply in their current version at the time of the contract signing (except paragraph 29 of ADSp).

BBS is excluded from any liability arising from damages, loss or delay of goods and mail-like consignments (documents, passports etc.), unless BBS has acted gross negligent or with intent. For damages to other goods, BBS's liability is restricted to 2 special rights per kilogram.

3. All dangerous or prohibited goods (alcohol of any kind, products containing alcohol e.g. perfume and/or fragrances (in any quantity), cash, prescription drugs or any other goods prohibited by the chosen shipping company), discovered on collection of the lost items will be, if applicable, separated from the lost goods and disposed of, free of charge, cash will be offset. Any surplus funds will be transferred to the owner's bank account.

4. The customer is liable for any costs or damages incurred due to the customer providing incorrect and/or incomplete information (e.g. recipients address) as well as failing to assist with the delivery (e.g. not present at time of delivery). This also applies, if the customer fails to notify BBS of any special packaging requirements needed.

5. The aforementioned limitations of liability and the liability limitations contained in the attached terms and conditions of the named shipping company do not apply to customer claims for damages due to injury, health or essential contractual obligations and not for claims from product liability.

Furthermore, the limitations of liability do not apply, if the damage can be directly attributed to an omission, a deliberate or gross negligent action with the knowledge that damage is likely to occur by BBS or the shipping company, one of its employees or any other subcontractor appointed by BBS or the carrier.

6. The laws of the Federal Republic of Germany apply with the exception to references to other legal systems. The place of jurisdiction is BBS's place of business.

Read & accepted / legally binding signature

City & date